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Message: RE: Issues with New System

RE: Issues with New System

From Kraft, Emily **Date** Friday, February 10, 2017 12:26 PM

To 'Megan Lengerman'

Cc



Mark Compatibility View

Hi Megan,

ITSD has asked if your browser has the A2A database added to compatibility view. If not, add it and let me know if it helps with any of the issues. I have attached instructions on how to check your compatibility view setting for Internet Explorer. If it's already currently added, let me know that too.

Thanks,

Emily Kraft

Alternatives to Abortion Program Manager Truman Building, Room 430 *Jefferson City, MO 65102* Phone: (573) 522-0003

From: Megan Lengerman [mailto:megan.lengerman@nursesfornewborns.org]

Sent: Friday, February 03, 2017 10:30 AM

To: Kraft, Emily

Subject: Issues with New System

Hi Emily!

I just wanted to send you some feedback on the new system...not sure if it helps or matters, but here it is!

There are a lot of issues with tabbing; I will be tabbing through and the screen will refresh. Or I will be tabbing and as soon as I get to Assessment Date, it reverts back to the web address, not even the first data entry cell.

There's also an issue with choosing a County; sometimes I have to choose a county twice because the first time I clicked on it didn't "stick".

Just wanted to pass these along and see if anyone else was having issues also, or if it is just me and my computer!

Thanks!

Megan

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These instructions may vary slightly, depending on what browser they use. This is for IE11.

1. Click the Tools menu and choose Compatibility View Settings.

2. Check to see if **mo.gov** is listed in the highlighted section below. If not, click the Add button and then Close.

Let me know if any of them already have compatibility view on, or if turning it on helps.

Thanks!

Leslie

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